

120 Malone Road, Belfast, BT9 5HT Phone 03457 643 643 nienetworks.co.uk

Ms Suzanne Wylie Belfast City Council City Hall Belfast BT1 5GS 19 October 2016

Dear Ms Wylie,

NIE Networks owns the transmission and distribution electricity networks in Northern Ireland and is responsible for maintaining a safe and reliable system for all Northern Ireland's 860,000 electricity users.

We have recently completed our business plan detailing what we propose to deliver for electricity customers between 2017 and 2024. This has been submitted to the Utility Regulator for review. I have attached a short summary with this letter. As the electricity network is important infrastructure for the Northern Ireland economy, we would welcome an opportunity for a member of our senior team to meet the Council and brief Councillors on its key elements.

You will be aware that this is an important time of the year for NIE Networks as we prepare our emergency plans for winter and any potential severe weather. All Councillors will soon receive their Elected Representative Hotline card which provides a priority line into our customer service centre for information on power cuts. We would also like to update you on these winter preparations. We would be delighted to host you at our Distribution Service Centre in Craigavon or to visit your offices. For any further details or to arrange a suitable date, please contact Sara McClintock on 028 9068 9258 or sara.mcclintock@nienetworks.co.uk.

Yours Sincerely

Nicholas Tarrant Managing Director

Chief Executive's Office

Date: 20 10 16

Noted by CX: Y/N

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